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## Terms and Conditions

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Before making a booking with Run the Wild Limited, please read through the Terms and Conditions, print off and retain a copy for your own records. The following Terms and Conditions as well as Rules of Participation contained herein shall apply to all bookings made with Run the Wild Limited. Run the Wild Limited accepts bookings only made by persons aged 18 and over. On the payment of deposit for a booking on any Run the Wild holiday by you, the client (participant), or where a group makes a booking, all participants within the group, acknowledge that they have read and understood the Terms and Conditions as well as Rules of Participation and agree to be bound by them. By booking with Run the Wild Limited you, the client are accepting that Run the Wild Limited will not be liable for any loss, damage, action, claim, costs or expenses which may arise in consequence of your participation in the holiday.

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**Legal Jurisdiction & Contract:** All terms and conditions between clients and Run the Wild Limited are governed by English law and under the jurisdiction of the courts of England and Wales. All booking arrangements are made with Run the Wild Limited, which is a Private Limited Company registered in England with Companies House under the Registration Number of 08762866.

**Services:** Run the Wild Limited acts as a supplier of the services in the holiday itinerary, some of the services provided within that itinerary are from third party suppliers such as accommodation, food and transportation. Run the Wild has researched to the best of its ability the quality and safety of these providers, in the event of any unforeseen circumstances, accident or event due to the actions of a third party Run the Wild Limited shall not be held liable. Any other services provided by external suppliers that are outside of the itinerary (such as meals not included, flights etc) are not part of the holiday you book with us and therefore we are not responsible for those services or any complaints arising from them.

**Travelling:** Participants assume complete and full responsibility for travelling to and from a Run the Wild holiday, and hereby release any duty of checking and verifying any passport, visa, vaccination or other entry requirements for each destination, as well as all safety or security conditions at such destinations. Failure to arrive at the designated start time and location of the holiday stated in the itinerary will mean the participant will forfeit the entire value of the holiday. You, the client will need a valid passport if travelling outside your country of residence and since some of the trips move through a few countries you will need to keep this on your person for the duration of the holiday.

**Insurance:** For European Running Adventures, it is a condition of booking that you are insured against medical expenses, injury, illness, death, cost of repatriation, and personal accident risks, for UK Running Adventures it is highly recommended. This must include sufficient and suitable cover for the activities to be undertaken during the trip. Participants are solely responsible for their own safety and emergency plans whilst on a Run the Wild holiday. Please ensure that your insurance covers you to the maximum altitude given on your trip itinerary. Most of our trips have a maximum altitude of 3,000 metres. You must bring all insurance documentation with you at the time of the activity. For holidays taking place outside the United Kingdom you must ensure that your insurance covers mountain rescue, including helicopter rescue. You hereby authorise leader or representative of Run the Wild Limited to make a decision to instigate a search and rescue including helicopter rescue if such assistance is suspected or confirmed to be needed either involving you or the group of which you are a member without previously obtaining the permission of the company issuing your insurance policy. You agree to indemnify the Company and keep the Company indemnified from all losses, apportioned appropriately to you, arising from any such search, any such helicopter usage and any resulting repatriation, for medical or non-medical reasons, including legal costs of making a recovery against you. Costs incurred by you, the client, due to an evacuation, rescue or other emergency event shall be your responsibility. Any subsequent costs incurred for expenses not limited to but including such costs as hotels, food, transport etc shall be borne by you, the client. It is your responsibility to be fully aware of the implications involved in arranging your own travel insurance and understand the limitations and exclusions of the policy. We reserve the right to cancel your booking at any time if we are not satisfied you have the necessary insurance policy covering your activity. Run the Wild Limited shall not be held responsible for any injury sustained during the holiday or for any financial costs associated with medical care, search and rescue or repatriation. We also recommend your insurance covers you for trip cancellation and baggage loss/damage. Run the Wild Limited are unable to accept responsibility for the loss or damage to any client equipment or luggage. Run the Wild Limited shall not be responsible for any injuries, damages, or losses caused to any traveller in connection with any terrorist activities, social or labour unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, criminal acts or abnormal conditions or developments, or any other actions, omissions, or conditions outside the control of Run the Wild.

**Deposit:** Your booking must be accompanied by a deposit of 30% of the trip cost per person, or a minimum of £100, whichever is greater, or if booked within 42 days (6 weeks) of the date on which the trip starts by the full payment. This deposit is non-refundable if you choose to cancel. When Run the Wild Limited has received your initial payment, your booking is accepted. You will be sent a booking confirmation receipt together with further information regarding the activity you have booked. Payment preferences are for cheque or direct bank transfer, however payment facilities for credit card or online payment services are provided such as Sage Pay but may incur an additional charge: you will be advised of such a charge prior to acceptance of your payment.

**Balance of payment:** This is due 42 days (6 weeks) prior to the activity start date. If full payment is not received by this date Run the Wild Limited reserves the right to cancel your booking without a refund of the deposit made.

**Holiday Price and Exchange Rate Fluctuation:** Run the Wild Limited reserves the right to adjust pricing of our products and services displayed on our website and marketing materials. You will be advised of the current price of the holiday that you wish to book before your contract is confirmed. So as to accommodate currency fluctuation, if the British Pound Sterling/Euro exchange rate should fall below £1 = €1.2, Run the Wild Limited reserves the right to levy a surcharge to the trip price to accommodate incurred costs due directly to the movement in the exchange rate. With regard to trips in Switzerland, should the value of the Sterling/Swiss Franc drops below £1 = CHF 1.4, Run the Wild Limited reserves the right to levy a surcharge to the trip price to accommodate incurred costs due directly to the movement in the exchange rate. Pursuant to the Package Travel, Package Holidays and Package Tours Regulations (1992), Run the Wild Limited will not levy a surcharge to customers where a price increase is made in respect of variations that result in an increase of less than 2%.

**Trip Cancellation:** We reserve the right to cancel any trip which does not have sufficient people taking part to make it financially viable. If a trip is likely to be cancelled under such circumstances, we undertake to inform you as soon as possible, but this may occur after final balances have been taken but will not occur less than 30 days before the departure date, except where necessary due to Force Majeure, failure by you to provide adequate insurance cover for your chosen activity, or failure by you to pay the final balance due. Cancellation of a trip by Run the Wild Limited will entitle you to a refund limited to fees paid to Run the Wild Limited for your trip or alternatively you can re-book on a different date or activity, unless cancellation has been forced by unforeseen government intervention in which case actual costs incurred by Run the Wild Limited will be subtracted from any refund due. No other compensation will be allowable. If Run the Wild Limited cancels an activity we will not be liable for any expenses that you may have incurred as a result of your booking, or in the expectation of the activity taking place.

**Itinerary:** Whilst every effort will be made to adhere to the planned itinerary, it must be realised that in this type of adventurous travel, changes to the itinerary may occur for which Run the Wild Limited accepts no responsibility, however caused. Run the Wild Limited will make every effort to inform you of any change, we know of before departure. Your final itinerary may differ in respect of the places where you stay overnight. In particular it may be necessary to alter or cancel your itinerary at short notice due to adverse weather, force majeure, mountain conditions, client or leader illness, road conditions, or to operating conditions imposed by owners and operators of accommodation, facilities, aircraft, vessels and other forms of transport. Should such conditions involve clients in extra costs such as accommodation, transportation and meals, such costs should be borne by the client. On assessing the conditions expected to be encountered in the mountains or the abilities of the team members, your Lead Runner may decide to change any aspect of the trip, if he/she believes that to continue with the itinerary would place anyone at undue risk. Run the Wild Limited accepts no financial liability that may arise from any enforced change to your travel plans due to any alteration of the trip dates, the itinerary or its cancellation, howsoever caused. In the event that changes are made to the itinerary any extra costs will be met by the client. You are advised to book transferable, refundable travel tickets with no penalties should a cancellation be necessary. Run the Wild Limited cannot be held responsible for any missed services that you have booked independently of Run the Wild Limited. Run the Wild Limited may for operating reasons adjust advertised departure and return dates by 24 hours, even after bookings have been accepted. Run the Wild Limited cannot be made liable for the consequences of strikes, industrial action, wars, riots, sickness, quarantine, government intervention, weather conditions, or other untoward occurrences.

**Security of Pre-Payments:** Your funds made available to Run the Wild Limited through your booking are protected by a trust account which is in accordance with the European Union Package Travel Regulations of 1992. All trip payments are placed into this account and will remain until the trip is complete. In the event of financial failure before your departure, all monies paid, excluding insurance premiums, will be refunded to you.

**Complaints:** If you have any complaints whilst on holiday, you must immediately inform your lead runner or Run the Wild representative who will use all reasonable efforts to remedy it. If you remain dissatisfied, you must make full details of the complaint known to us in writing within 28 days of the end of your holiday. If you fail to follow this simple complaints procedure, your right to claim the compensation you may otherwise have been entitled to may be effected or even lost as a result. Run the Wild Limited representatives, other than the Director, are not entitled to promise refunds or additional services for whatever reason, and Run the Wild Limited will not be bound by any such promise. A client leaving a trip at any stage, for whatever reason, will not be entitled to any refund or compensation unless agreed by the Director of Run the Wild Limited.

**Marketing Material:** Run the Wild Limited has made every effort to ensure correctness of the website and supporting materials, but it is for guidance only, we cannot be held responsible for any inaccuracies.

**Lead Runners:** Lead runners are there to attempt to solve any problems for the benefit of the group as a whole. Signing the booking form signifies your acceptance of the Leader's authority to make decisions affecting the group or individuals. For instance, he/she may require an individual to leave the group if he/she believes that person's health is at risk, inadequate fitness, if an illegal act is committed, or their behaviour becomes detrimental to the safety, enjoyment or well-being of the group. Should the Leader take such action, that person would not be entitled to any refund. At the same time each client is entirely responsible for their own safety and well-being on the route, the Lead Runner has no legal obligations or responsibilities to a client, rather is there to assist the group where possible during the holiday. Run the Wild Limited reserves the right to change the advertised Lead Runner.

**Medical Risks:** In booking a Run the Wild holiday you, the client are declaring you aware of the actual and potential risks in participation in Run the Wild holidays. You, the client also declare that by taking part in a Run the Wild holiday you are medically fit and will participate at your own risk. You are also declaring that you have undertaken the necessary physical and mental training in order to have the correct level of fitness for your chosen holiday. If you suffer from a medical condition that may prejudice your participation you must provide a medical certificate from your doctor stating that they believe you may safely undertake the activity you have booked at the time of making the booking itself. In booking a trip you accept that in case of accident or illness Run the Wild Limited may need to execute evacuation plans or provide for medical treatment which will be at your own expense. Some of our trips involve going to high-altitude and carry an inherent risk of altitude illness. Likewise most of our trips visit remote locations with limited infrastructures where the risks to health are increased and the ability to treat injury or illness effectively is reduced. You must understand the risks associated with trail running and the consequent risk of serious injury or death. Neither Run the Wild Limited nor any of their representatives will be held responsible for any illness, injury or death sustained on their trip.

**Team Ability:** You will be running at the pace of the Lead Runner of the team. If you are finding it too quick, where possible you will be moved to a slower group. Similarly if you are finding it too easy we will endeavour to move you to a faster group. These transfers we will try to make at the check points but it may not be possible until the end of the day. You will be expected to remain as part of the designated team until we have been able to facilitate any changes.

**Specific Note on Health Risks on Trails:** Running on trails, particularly on high mountain trails presents serious medical risks as well as being both mentally and physically exhausting. These can include but are not limited to, altitude sickness, hyperthermia, hypothermia, kidney failure, heart failure and dehydration. By enrolling on a Run the Wild holiday you fully accept, understand and appreciate these risks as well as any potential health consequences. Preparing adequately physically and mentally for your adventure is mandatory. Please remember that you are responsible for your well-being during a Run the Wild holiday and be aware that these risks can evolve over the course of the holiday. We will endeavour to give you every possible chance of completing the challenge but at the same time you must understand your own limitations and not exceed them. If in the event a participant requires emergency evacuation then the participant assumes all financial obligations associated with that service, Run the Wild Limited is not responsible for any debts incurred. All participants are to ensure they have sufficient and suitable insurance for the event.

Just some of the main health risks associated with trail running are shown below, several of which can lead to death but there are many others and you are advised to seek professional medical advice before taking part in any running event and ensure that you aware of these risks.

### *Heat:*

*Heat illness and heat stroke (hyperthermia) are serious risks. They are potentially life threatening conditions, leading to death, renal shutdown, as well as brain damage. It is vital that runners can recognise the symptoms of heat illness, which include but are not limited to nausea, vomiting, headache, dizziness, faintness, irritability, lassitude, weakness, and rapid heart rate. Heat stroke may be signalled by less sweating and goose bumps, it is particularly dangerous since initial minimal symptoms can quickly accelerate to collapse and death in a short period of time. Sufficient hydration and electrolyte intake is important for preventing the onset of heat illness.*

### *Hydration and Salts:*

*Kidney failure is known to be a risk during endurance or ultra marathon events. It is important that you have sufficiently trained and understood your body's hydration and electrolyte requirements pre, post and during the run, as well as pacing yourself correctly against your ability. We will not provide and ibuprofen or paracetamol at any of the check points as some research suggests that can contribute towards renal shutdown. Any medications you choose to take you are responsible for and choose to take entirely at your own risk. There is much evidence to show insufficient sodium and chloride as well as other essential salts including potassium and calcium can lead to hospitalisation and in some cases death. It is important for all participants to drink or eat foods that contain sufficient electrolytes / salts to replenish their loss during exercise, water alone is not sufficient. It is important to know the symptoms which can include but are not limited to headache, bloating, nausea, cramp and confusion. One final note anti-diarrhoea tablets have been known to decrease the body's ability to absorb fluids and nutrients. Make sure you fully understand any medication you are taking.*

### *Cold:*

*It is important that participants carry sufficient gear to cope with the cold. A kit list is provided for your use but this should independently verified and adjusted to suit your individual needs. Mandatory kit is the absolute minimum you are required to run with. Running long distances depletes the body's natural reserves and reduces its ability to sustain a healthy, stable internal temperature. Temperatures in the valleys can vary significantly to the high mountain passes, add to this wind chill and air temperatures can plummet even on sunny summer days. It's important that you pack sufficient and adequate warm kit. Initial signs can include lethargy, mood swings, uncontrollable shivering, disorientation and confusion. Apart from warm clothing hypothermia can be prevented by sufficient hydration, nutrition and sleep.*

### *Altitude:*

*Some of the trails in the Alps reach around 3,000m and therefore could lead, combined with extreme exertion to altitude sickness. Run the Wild will attempt to ensure there is sufficient time for acclimatisation but acclimatisation ahead of the holiday and during the holiday is a participant's responsibility. They are to understand and be able to recognise the symptoms of altitude sickness. Either of which can lead to pulmonary or cerebral edema and ultimately death. The main treatment is to descend rapidly to a lower altitude where the participant last felt well.*

### *Fatigue:*

*Fatigue can lead to disorientation and confusion, combined with other health risks can lead to a dangerous situation. Eating and hydrating correctly will help keep fatigue at bay as well as knowing your own limits. It's important to remain focussed especially given the natural hazards along trails, which frequently have steep sided paths and a fall could be fatal.*

*Blisters:*

*It's essential that you carry sufficient medical kit to deal with blisters, that you wear appropriate and comfortable trail shoes and have trained sufficiently for the holiday.*

*Breaks, Sprains and Strains:*

*It's important to be aware of these conditions, falling or injuries from overuse are an ever-present danger on trails. Careful footing and using sufficient supports such as walking poles are highly recommended. Appreciate that there are many risks associated with uneven and steep ground. Trails are often very narrow and rutted, a fall could be lethal. Some part of the trail will be covered in snow, ice, loose rock, steps, mud and water, be prepared for all conditions and pay close attention to the hazards when using the trails.*

*Vehicles:*

*None of the road crossings or level crossings are marshalled. Please take care when running on the road, wear clearly visible clothing and make absolutely certain it is safe to cross before crossing. All participants cross roads, run along roads or any other vehicle junction at their own risk.*

*Remoteness:*

*Most trails used by Run the Wild are predominantly inaccessible by motor vehicle. Having a fully charged mobile phone, staying as a team, having a whistle, lead runners 2-way radio reduce many risks but you need to be aware there is absolutely no assurance that emergency aid or rescue will arrive in time to give you effective assistance. It also mandatory that you carry a small compass and map of the route.*

*What to do in a Medical Emergency:*

*Speak to your Lead Runner. If you are on your own call the Event Director, stating your name, location – ideally with GPS coordinates or nearby landmarks. Tell them what's wrong. Whilst waiting for medical assistance wear your emergency foil blanket which will help keep you warm and increase your visibility. A casualty should only be moved if they are in an unsafe position. If the casualty your with has stopped breathing or if there is a life threatening condition call the emergency services (999 in the UK) / mountain rescue first, then call the Event Director.*

**Personal Risk:** Run the Wild Limited maintains high professional standards of client care and safety. In choosing to undertake activities in a mountain environment you accept that these activities may pose a danger of personal injury or even death. All clients must be aware of and accept these risks and be responsible for their own actions and involvement in such activities.

**Media:** By agreeing to these Terms & Conditions you, the client grant permission to Run the Wild Limited and its affiliated sponsors to use photographs, motion pictures, recordings, data or any other record of your participation in the holiday for any legitimate purpose without remuneration. Run the Wild Limited shall ensure that appropriate security measures are in place to protect your personal data (as defined by the Data Protection Act 1998). When you make a booking, you consent to all the information you provide being passed on to suppliers, agents, sub-contractors, employees or volunteers whether based inside or outside the European Economic Area for the purpose of our providing you with the holiday.

**Client Cancellation:** If you wish to cancel you must notify Run the Wild Limited in writing, whereupon the following charges will be applied from the date they receive your notice of cancellation: More than 6 weeks (42 days) before start date - loss of deposit. Less than 6 weeks loss of full payment of the holiday.

**Duty of Care:** By booking you agree to abide by instructions and decisions made by the person leading the activity. Run the Wild Limited reserves the right to exclude individuals from an activity on the grounds of health or safety. Any individuals so excluded are not entitled to a refund. Any individual contravening the decisions or advice of the person leading the trip, including the Rules of Participation shown below, or undertaking independent activities not authorised during the activity, relinquishes the protection and duty of care of the person leading the activity for Run the Wild Limited.

**Leaving a trip:** It is understood that if you decide to voluntarily leave an activity Run the Wild Limited shall not be held liable for your safety, well-being or costs incurred following your departure from an activity.

**Accommodation:** Accommodation is usually in twin or double rooms unless stated otherwise and we request that clients who book individually share a twin room. You may request a single room when there is one available, which will incur a supplemental payment to the listed price of the activity. Mountain hut accommodation is frequently in dormitory rooms. On some trips tents will be used, these will also be on a sharing basis.

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### **Rules of taking part in RtW events:**

1. Each runner, must remain as part of the team they are assigned to at the start of the event, unless handed over to a slower team at an official check point by their Lead Runner or the Event Director.
2. Each runner must check in at all check points. It is the runner's responsibility to stop and ensure their name is registered with the support staff. If you don't stop you will be assumed lost and possibly removed from the rest of the event and search and rescue initiated for which you will be held financially responsible.
3. If you suffer from an injury en route you will be either evacuated by the rescue services or for minor injuries met by a support vehicle either at the next access point or check point. You will be taken to the medical services at your expense. RtW is not responsible for any costs incurred by an injury (ensure you have appropriate sports insurance) but will endeavour to meet your needs as soon as possible. All Lead Runners are first aid trained.
4. Participants are expected to run as a team at all times, staying with the lead runner. If you are deemed too slow for the group you will be moved to a slower group where possible, or moved to the next check point. If the lead runner deems you unfit to run the rest of your running itinerary will be cancelled. You will be responsible for any costs incurred from transportation, food or accommodation. If you lose your Lead Runner accidentally then use your whistle initially, then mobile phone.
5. Participants are entirely responsible for their own safety. The Lead Runners are there to assist where possible. Participants are required to get insurance for mountainous itineraries (recommend Austrian Alpine Club, Snowcard, BMC). Hazards include but are not limited to steep narrow footpaths, rock slides, falling rocks, road crossings, river crossings, level crossings and all other hazards of the trail. Runners must be capable of self sufficiency, confident of running alone at night on technical trails and sufficiently trained to cover the distance presented.
6. Mandatory kit is mandatory and it will be checked at the beginning of each day. See kit list in your booking pack.
7. Medical information, running ability and experience will be collated during the registration process. Participants must fully disclose this information, including changes to existing medical and all prescription medications being taken.
8. No one is allowed to take drugs during the holiday.

9. There is to be no littering of any kind on the route. Care must be taken of the trails. Please respect the trails, the people who use them and who live around them. We want to share these routes for generations to come. Please be courteous to other users. Respect footpaths and ensure all gates are closed after you en route.

10. Minimum age is 18yrs old.

11. Non-registered participants are not allowed to follow the group.

12. The Event Director retains the right to cancel or change the route at short notice due to weather, route disruptions or other unforeseen emergency situations.

13. If the Lead Runner or Event Director deems you unfit to run, you will not be allowed to continue. You will either be transported to that night's accommodation or to a place where you can get ongoing transport. This will be at your own cost.

14. No one is allowed to run with headphones. This is to ensure that you are fully aware of the surroundings that you are running through as well as their potential dangers. It also ensures you run as part of a team and that the Lead Runner can communicate properly with you.

**If you break any of the above rules then the Lead Runner or Event Director reserve the right to cancel your holiday with no refund and you will be responsible for securing your own transport back home.**

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### **Sign and Return:**

I hereby acknowledge that I have read and understood the Terms and Conditions as well as Rules of Participation and agree to be bound by them.

Name: (Print) \_\_\_\_\_

Signed: \_\_\_\_\_

Date: \_\_\_\_\_